

## DMVC – IT SUPPORT FOR WEB USERS

We want users of this website to have a trouble-free viewing experience. To this end the notes below may be of some help.

If problems persist please contact the following email address :

[webmaster@driffieldmalevoicechoir.co.uk](mailto:webmaster@driffieldmalevoicechoir.co.uk)

These website pages are best viewed on any screen with a resolution of 1024 X 768 or better.

This website has been tested in over 15 web browsers and operates on both Mac and PC versions (up to and including Windows 7 and IE9).

Occasionally browsers are set to ask permission to allow certain files to be downloaded. This is especially true for music and slideshow flash files. In the case of this website this is true for the HOME and RECORDINGS pages.

If see the **Internet Explorer Toolbar Alert** message on the bottom of your screen simply follow the instructions below.

### **Removing the Internet Explorer Toolbar Alert**

To remove the Internet Explorer Toolbar Alert, go to Tools->Internet Options and select the Advanced tab near the top of the window.

Scroll down to the Security section, and select Allow active content to run in files on my computer.

For early versions of IE you may see these options instead :

Internet Explorer - Tools (menu) → Internet Options → Security (tab) → Custom Level (button) → and Disable Automatic prompting for ActiveX controls.